

Call for tenders' details

Title: Group accident and death insurance for outside staff and special advisers at the institutions, bodies and agencies of the European Union.

Start date: 08/09/2016

Time limit for receipt of tenders: 10/10/2016

Contracting authority: European Commission, DG Human Resources and Security (HR)

Status: Closed

Call for tenders question list

#	Submission date	Publication date	Question subject	Question	Answer
1	12/09/2016 14:31	16/09/2016 18:20	Statistics table	Which are the statistics for the current contract regarding accidents (for the last 5 years, the number of accidents for each year and the total amount of compensations allowances/reserves for each year).	16/09/2016 You will find attached a table with the figures resuming all the accidents occurred during the last 5 years. Tableau statistiques des sinistres
2	12/09/2016 14:31	16/09/2016 18:21	Statistics table	What is the average cover duration of the short-term beneficiaries and the one of the middle/ long term beneficiaries?	16/09/2016 The short-term beneficiaries must be covered from 1 up to 7 days and the middle/long term beneficiaries must be covered from more or less one month up to 4 years.

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3	12/09/2016 14:31	16/09/2016 18:22	Statistics table	What is the distribution of the 1.762.725 estimated cover days per year between the short-term beneficiaries and the middle/long term beneficiaries?	16/09/2016 The following distribution is purely indicative and subject to evolution: * Short-term Beneficiaries: + - 560.000 days * Middle/long term beneficiaries: + - 1.200.000 Days
4	12/09/2016 14:31	16/09/2016 18:24	Statistics	In which countries is the cover of this insurance applicable, can we have the estimated number of days per country?	16/09/2016 We do not have available this kind of information, but we can inform the tenderers about the following distribution: Around 50% of the beneficiaries would be covered in Belgium, +/- 10% in Luxembourg, +/- 30% in other European countries and around 10 % in the rest of the world.
5	12/09/2016 14:31	16/09/2016 18:25	Statistics	Do you have a list of the countries of origin of all beneficiaries?	16/09/2016 A list of these countries was not established. This type of information has no relevant impact on the value of the contract.

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6	12/09/2016 14:31	16/09/2016 18:27	Statistics	How should we understand the maximum amount insured in case of death and in case of permanent invalidity: Is it respectively 185.000 EUR or 8 x 185.000 EUR, and 300.000 EUR or 8x 300.000 EUR?	16/09/2016 The maximum amount fixed as ceiling of compensation is indicated in point I.3.3.4 of the tender specifications, e.g. 185.000 € in the event of death and 300.000 € in the event of permanent invalidity.
7	12/09/2016 14:31	16/09/2016 18:28	Statistics	How many specific contracts have been signed to date with the participating entities?	16/09/2016 To date, there are approximately 32 specific contracts.
8	09/09/2016 10:06	16/09/2016 18:32	Statistics	Are there any statistics available on the number of accidents, their nature and number of claims received during the last 5 years?	16/09/2016 Question1
9	20/09/2016 16:36	30/09/2016 16:27	Historique	Could you provide the demography concerning the two categories of staff per I/B/A and per type of beneficiary (visitors, experts, ... or at least short term and medium/long-term) including their age, gender, salary, the duration of their business trip?	30/09/2016 We don't have available a more detailed information than the statistics contained in the table already provided in response to question 1.
10	20/09/2016 10:54	30/09/2016 16:30	Historique salaire	Could you provide a historical overview of the claims for at least 5 years of the claim year by indicating the claims paid and the reserves by nature of risk (Death, total permanent invalidity, partial permanent invalidity, medical expenses, repatriation...).	30/09/2016 See table with statistics already provided in response to question 1.

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11	20/09/2016 10:54	30/09/2016 16:31	Historique des salaires	Could you provide us with a chronological overview of a contractual agent's salary for FG I,1 at least for the period 2011 to 2016.	30/09/2016 Year/ CA GF I 07/20111.847,76 € 07/20121.862,54 € 07/20131.862,54 € 07/20141.862,54 € 07/2015-20161.907,24 €
12	20/09/2016 16:37	30/09/2016 16:33	Historique des réserves	Could you provide a historical overview of the reserves by nature of risk (Death, total permanent invalidity, partial permanent invalidity, medical expenses, repatriation...)?	30/09/2016 See table with statistics already provided in response to question 1.
13	20/09/2016 10:54	30/09/2016 16:34	Nombre de jours couverts	Please could you provide the number of days covered over the last 5 years?	30/09/2016 Hereafter the number of days covered during the last years: 2011 = +- 952.000 jours 2012 = +- 1.219.200 Jours 2013 = +- 1.271.700 Jours 2014 = +- 1.254.800 jours 2015 = +- 1.453.300 jours

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14	22/09/2016 11:41	30/09/2016 16:37	Brokers	For the first selection phase, could an insurer bid through different brokers?	<p>30/09/2016 Selection phase: Please note that the current call for tenders HR/R3/PO/2016/034 is an open procedure, which unlikely a restricted procedure, is not divided into selection and award phase. An open procedure is conducted in one submission phase during which the economic operators are invited to send all the documentation requested (exclusion, selection and award criteria).</p> <p>Several offers: An economic operator is free to submit more than one offer to a given call for tenders as far as there is no distortion of competition intended. Economic operators submitting several offers are invited to mark clearly in any of their offers that this is a separate offer and not one intended to replace a bid sent earlier in time by the same economic operator.</p> <p>Attention is drawn to the fact that as stated in section III.4.1 of tender specifications the contract will be awarded to the lowest bid which is in order and satisfies the conditions laid down in the procurement documents.</p> <p>Please note that the role of an insurance intermediary (broker) is</p>

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					insurance intermediary (broker) is clarified in section II.4 of the tender specifications. As stated there, a broker is acting as an administrative point of contact only and a tenderer could not rely on broker's capacity in regard to the selection criteria as the selection criteria do not apply to the broker.
15	22/09/2016 15:04	30/09/2016 16:38	question about definition Accident more specific suicide extension	on page 6 of the Tender Specification, it's mentioned that suicide should be regarded as accident. However self inflicted injuries or when caused intentionally are not covered. What benefits are requested in case of suicide? Repatriation of the mortal remains only? Payment of a lump sum (5 times annual salary)?	30/09/2016 The benefits to be paid in case of suicide are the same as in case of death: repatriation of remains (see section I.3.3.2 of the tender specifications), other partially covered expenses (see section I.3.3.3) and a lump sum (see section I.3.3.4).
16	28/09/2016 09:19	30/09/2016 16:43	Décès après accident	Could you confirm that only "death after accident" shall be insured and not "death after sickness" or natural death?	30/09/2016 The insurance must cover death after accident as well as death resulting from a sickness caused by an accident, provided that the accident occurred during the validity of the contract of the beneficiary with the I/O/A.