

Call for tenders' details

Title: Mail and distribution management services.

Start date: 28/06/2017

Time limit for receipt of tenders: 10/08/2017

Contracting authority: European Investment Bank (EIB)

Status: Closed

Call for tenders question list

#	Submission date	Publication date	Question subject	Question	Answer
1	14/07/2017 12:02	24/07/2017 00:07	Question for activity 1.4	What is the EDRMS currently in use at EIB's, please ?	24/07/2017 GED (Gestion électronique des documents) is EIB's Electronic Documents & Records Management System. GED is based on OpenText Content Server technology and features a working area and a knowledge center for documents with official value.

Call for tenders questions summary

#	Submission date	Publication date	Question subject	Question	Answer
2	13/07/2017 11:29	24/07/2017 00:10	Tupe Information re existing staff	How is the current set up? Does the existing staff need to be transferred to the new supplier? If so, when and where can we have an overview of the current salaries and benefits?	24/07/2017 The current set-up is as described in the Call for Tender documents. The EIB has no objection for existing staff to be transferred to a new supplier in the event that a new service provider is selected. The EIB insists upon continuity of services and a full team compliment at the start of the contract. The EIB does not have access to salaries and benefits of existing staff working for the current service provider.

Call for tenders questions summary

#	Submission date	Publication date	Question subject	Question	Answer
3	12/07/2017 12:20	24/07/2017 16:29	Luxembourg-Luxembourg: EIB - Mail and distribution management Services - LOT 2	<p>Dear all, We would like to submit you the following questions related to your tender :</p> <p>1st question: Could you please verify why in the ANNEX T03 - Table of Countries served and definitions of zones - delivery times for Lot 2 Switzerland is showing up in Zone 1 as well in Zone 2. Could you please confirm in which Zone Switzerland has to be?</p> <p>2nd question: We noticed that you changed the weight brakes from you past tender in the Appendix F02 – Tariff Scale for Lot 2 is this correct? We just want to keep your intention on the point that the shown weight brakes are not in line with the industry standards. Meaning the industry standards are 2 digits behind the coma and not 3. Also a 3 digit value behind the coma would automatically been increased to the next higher value.</p>	<p>24/07/2017 Answer to 1st question: Switzerland belongs to Zone 1, not to Zone 2. Definition of Zone 2 should be read "Europe (excluding EU Member States and Switzerland)".</p> <p>Answer to 2nd question: A corrected Appendix F02 - Tariff Scale for LOT 2 has been uploaded to eTendering in the Document Library.</p>