

Call for tenders' details

Title: Rental of a machine able to perform specific chemistry, immunological and protein tests, and supply of reagents and products necessary for its operation and maintenance

Start date: 01/02/2018

Time limit for receipt of tenders: 05/03/2018

Contracting authority: European Commission, DG Human Resources and Security (HR)

Status: Closed

Call for tenders question list

Call for tenders questions summary

#	Submission date	Publication date	Question subject	Question	Answer
1	05/02/2018 15:04	08/02/2018 18:36	Rate of tests (point I.3.1 of the tender specifications)	<p>With reference to point I.3.1 of the tender specifications, the equipment should "be capable of performing chemistry and specific protein tests at a minimum rate of 600 tests per hour (not including measurements of sodium, potassium and chlorine ions) and immunology tests at an effective rate of 200 tests per hour".</p> <p>Taking into account the tests mentioned in point I.13 of the tender specifications, is it possible to propose equipment capable of performing chemistry and specific protein tests at an effective rate of 850 tests per hour and immunology tests at an effective rate of 180 tests per hour?</p> <p>Contrary to what is stated in point II.2 of the tender specifications, can a variant be proposed?</p>	<p>08/02/2018</p> <p>With respect to point I.3.1 of the tender specifications, the contracting authority will apply a 10% margin in relation to the requirement of the minimum/effective rate of tests per hour.</p> <p>As such, it is possible to propose equipment capable of performing chemistry and specific protein tests at a minimum rate of 540 tests per hour and immunology tests at an effective rate of 180 tests per hour.</p> <p>It should be recalled that variants are not allowed.</p>

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2	05/02/2018 15:04	08/02/2018 18:37	Connection to the laboratory IT system (point I.3.2 of the tender specifications)	<p>With reference to point I.3.2 of the tender specifications, the contract includes all works and services connected with the full installation and commissioning of the equipment, including the "connection to the laboratory IT system (Windows 7 platform)".</p> <p>Is it possible to communicate the name of the operator responsible for the IT system you are using and a point of contact in order to obtain a quote?</p>	<p>08/02/2018 The laboratory management software currently used was created specifically for the Commission's needs by the company Codasy.</p> <p>Please note that all other necessary information for the performance of the contract will be communicated to the successful tenderer after the signature of the contract.</p>
3	05/02/2018 15:16	08/02/2018 18:37	Hotline service (point I.6.1 of the tender specifications)	<p>With reference to point I.6.1 of the tender specifications, the corrective maintenance consists of "a hotline service during working days; the response time for action by the technical service of six working hours will start to run once the freephone hotline number supplied by the contractor has been called".</p> <p>Is it possible to propose a toll phone number as a hotline service instead of a freephone number?</p>	<p>08/02/2018 Please note that "freephone number" or "hotline" service should be understood as a telephone line dedicated for the corrective maintenance. The telephone charges linked to this number cannot exceed the usual telephone costs. It is strictly forbidden for this hotline service to be a premium-rate telephone number.</p>

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4	05/02/2018 15:16	08/02/2018 18:38	Calibration curves (point I.3.9 of the tender specifications)	With reference to point I.3.9 of the tender specifications, and the requirement that the proposed products must meet the specification and performance of "minimum 2 calibration curves per parameter", do you require 2 active calibration curves per parameter or at least, for reasons of traceability, access to the last 2 calibration curves?	08/02/2018 For traceability reasons, the technical specifications of the tender specifications require at least access to the last 2 calibration curves.
5	05/02/2018 15:16	08/02/2018 18:38	Water-supply system (point I.3.1 of the tender specifications)	With reference to point I.3.1 of the tender specifications, the equipment should "include the installation of a water-supply system if required to operate the equipment". Are you already working with a water-supply system? In case of a positive answer, could you communicate to us the details of the operator concerned? In case of a negative answer, could you tell us if you have a preference?	08/02/2018 The technical specifications of the tender specifications require the installation of a water-supply system only in the case where it is required to operate the proposed equipment. Currently, the contracting authority does not work with a water-supply system, nor does it have any preference.

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6	09/02/2018 15:44	15/02/2018 17:59	Evaluation committee - Contact	In order to present a new equipment model, is it possible to meet and have the contact details of the evaluation committee?	<p>15/02/2018 Please note that contact between the contracting authority and candidates or tenderers is prohibited throughout the procedure save in exceptional circumstances, as indicated in point 9 of the invitation to tender.</p> <p>In this respect, please note that it is not possible to meet or have the contact details of the evaluation committee for the present call for tenders.</p>
7	14/02/2018 11:45	15/02/2018 18:00	Method of invoicing	Could you provide us with information on the method of invoicing?	<p>15/02/2018 Please consult the tender documents, as published on the eTendering platform, containing all the necessary information regarding this subject.</p> <p>Information on the payment arrangements can be found in point II.7 of the tender specifications and Articles I.6 and II.18 of the framework contract.</p>

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8	14/02/2018 11:46	15/02/2018 18:01	Laboratory - Contact person	Could you inform us if the laboratory has a contact person?	15/02/2018 Please note that all necessary information for the performance of the contract, including the details of a contact person of the laboratory, will be communicated to the successful tenderer after the signature of the contract.
9	14/02/2018 11:48	15/02/2018 18:02	Corrective maintenance (point I.6.1 of the tender specifications)	With reference to point I.6.1 of the tender specifications, what do you mean by "corrective maintenance"?	15/02/2018 The framework contract will cover an all-inclusive maintenance (corrective and preventive) of the equipment for the entire duration of the rental (see point I.3.5 of the tender specifications). "Corrective maintenance" is understood as any intervention made in case of improper performance or breakdown of the equipment outside the scope of the preventive maintenance. The corrective maintenance consists of all elements as set out in point I.6.1 of the tender specifications.

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10	14/02/2018 11:44	21/02/2018 18:47	Prices - Products/tests	With reference to annexes IV (financial tender form) and V (list of products) to the tender specifications, is it necessary to propose a net price for each reagent and any other product required to carry out the tests and analyses set out in point I.13 of the tender specifications?	<p>21/02/2018</p> <p>In the financial tender form (annex IV to the tender specifications), it is only required to indicate a price of each test, comprising all the reagents and products necessary to carry them out. It is not required to specify a price for each reagent and any other product required to carry out the tests and analyses set out in point I.13 of the tender specifications.</p> <p>With respect to the list of products (annex V to the tender specifications) to be completed, this list must not contain prices but only the following information, as indicated in point I.3.9 of the tender specifications, on the products necessary to carry out the tests and analyses:</p> <ul style="list-style-type: none"> • the product code; • the product description; • the packaging of the products; and • the number of tests per package.

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11	20/02/2018 10:04	21/02/2018 18:50	Water-supply system - Maintenance cost	In relation to the water-supply system, with reference to point I.3.1 of the tender specifications, does the maintenance cost of this system have to be included in the offer or is it taken care of outside the offer?	21/02/2018 In case the installation of a water-supply system is required for the operation of the proposed equipment, the associated maintenance cost must be included in the offer, i.e. in the "annual flat-rate price covering the equipment hire, all-inclusive maintenance and quality controls" to be indicated in the financial tender form (Annex IV to the tender specifications).

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