

Call for tenders' details

Title: Third phase: Digital Service Infrastructure for making a better and safer internet for kids - SMART 2018/1015

Start date: 28/07/2018

Time limit for receipt of tenders: 15/10/2018

Contracting authority: European Commission, DG for Communications Networks, Content and Technology (CONNECT)

Status: Closed

Call for tenders question list

#	Submission date	Publication date	Question subject	Question	Answer
1	30/08/2018 16:24	30/08/2018 16:58	Lump Sums Scheme LOT 2	Is the budget for the lump sums scheme under LOT 2 included in the estimated value excluding VAT: 1 000 000.00 EUR or will it be separately budgeted/granted?	30/08/2018 Indeed, the budget for the lump sums scheme under LOT 2 is included in the estimated value of EUR 1.000.000.
2	30/08/2018 16:19	04/09/2018 09:51	Lump Sums Scheme LOT 2	Is the budget for the lump sums scheme included in the estimated value excluding VAT: 1 000 000.00 EUR or will it be separately budgeted/granted?	04/09/2018 Indeed the budget for the lump sums scheme under Lot 2 is included in the estimated value of EUR 1 000 000.

Call for tenders questions summary

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3	06/09/2018 14:11	06/09/2018 15:56	Administrative documents: Identification of the tenderer (Legal Entity Form and Financial Identification Form)	From the Tender Specifications it is not clear whether the tenderer(s) and all subcontractors must submit the Legal Entity Form. Can you please specify if the legal entity form is in fact necessary for all parties (including subcontractors)?	<p>06/09/2018 Following the creation of the Participant Register, please note that it is no longer required to provide neither Legal Entity nor Financial Identification Forms at tender submission stage.</p> <p>In the course of the procedure, tenderers may be requested to register and provide a Participant Identification Code (PIC, 9-digit number), serving as the unique identifier of their organisation in the Participant Register. Tenderer(s) will receive instructions on how to create a PIC in due time.</p> <p>Upon communication of the tenderer's PIC, the EU Validation Services (Research Executive Agency Validation Services) will contact the tenderer (via the messaging system embedded in the Participant Register) and request the latter to provide the supporting documents necessary to prove the legal existence and status of the organisation. All necessary details and instructions will be provided via this separate notification.</p>

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#	Submission date	Publication date	Question subject	Question	Answer
4	06/09/2018 14:09	11/09/2018 16:32	Submission of Tender - Submit a tender button missing	We have tried to locate the "Submit a tender" button under "Data" as specified in the Quick Guide but this button does not appear. Could you please let us know when we will have access to this?	<p>11/09/2018 Please contact our Support team, from 08:00 until 18:00 CET. DIGIT-EPROCUREMENT-SUPPORT@ec.europa.eu +32 (0) 229 71063</p> <p>13/09/2018 The "Submit a tender" button should be now visible and functioning. If you still experience any problems, please contact our Support team DIGIT-EPROCUREMENT-SUPPORT@ec.europa.eu +32 (0) 229 71063</p>

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5	01/10/2018 12:14	02/10/2018 11:58	Submission of original documents - address	The Invitation to the Procurement procedure does not specify the address to which we should send the original declaration(s) of honour and signed tender report. Could you please provide the address to which these originals shall be sent to?	<p>02/10/2018 The original declaration(s) on honour and the signed tender report are to be sent to the communication address specified in the contract notice:</p> <p>European Commission, DG Communications Networks, Content and Technology Directorate R - Resources & Support Unit R2 – Administration & Finance Office BU25, 04/54 Brussels B-1049 Belgium Contact person: Iorbanka Cuiza Perez</p> <p>Please include the SMART number of the procedure on the envelope.</p>
6	04/10/2018 11:51	04/10/2018 11:55	Not possible to generate the Tender report and proceed with submission	We are trying to submit a new tender, but we cannot generate the Tender report. It seems that we are not allowed to move further from the Tender Data screen. When we try to click on "Next" to move to the next step, a small interdiction sign appears.	<p>04/10/2018 Please contact our Support team, from 08:00 until 18:00 CET. DIGIT-EPROCUREMENT-SUPPORT@ec.europa.eu +32 (0) 229 71063</p>

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7	10/10/2018 12:19	11/10/2018 16:43	The submission for different lots	<p>It seems that the tender has been configured with a mandatory submission for two lots. However, in the Tender Specifications, this is not a mandatory requirement and tenderers may submit an offer for one or two lots.</p> <p>Could you please inform us what we need to do in this situation since we are enable to submit a tender in line with the Tender Specifications?</p>	<p>11/10/2018 Please note that now you should be able to submit a tender for one lot only, if you wish so. It is no mandatory to submit tenders for two lots.</p>

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