

Call for tenders' details

Title: The State of Cybersecurity Vulnerabilities in 2018 Report

Start date: 12/03/2019

Time limit for receipt of tenders: 11/04/2019

Contracting authority: European Union Agency for Network and Information Security (ENISA)

Status: Closed

Call for tenders question list

#	Submission date	Publication date	Question subject	Question	Answer
1	25/03/2019 23:17	26/03/2019 08:26	Certificates of satisfactory execution	We hereby refer to page 24 of Tender Specifications, section 3.2.3 b "The most important services shall be accompanied by certificates of satisfactory execution, specifying that they have been carried out in a professional manner and have been fully completed;" 1. Is there a minimum number of certificates of satisfactory execution we should provide? 2. Please verify that clients outside the EU can provide certificates of satisfactory execution	26/03/2019 1. On page 24 it states: "The most important services shall be accompanied by certificates....". There is no minimum number of certificates required. 2. Yes, you may include certificates from non-EU clients.
2	26/03/2019 14:06	26/03/2019 17:43	Recommendation letters	Please clarify if the Acceptance forms and recommendation letters from former Beneficiaries must be translated into English.	26/03/2019 There is no obligation to translate any documents from its original language if it is one of the 24 official languages of the EU.

Call for tenders questions summary

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3	26/03/2019 13:43	26/03/2019 17:50	Request for specifications: exact time of submission of the tender	Based on the tender's docs, the exact time (deadline) for the submission of the tender's offer is on April 11th 2019 at 18:00' CEST. Please, specify the exact European Summer Greek Time (EEST) at which the offer should be finally submitted on April 11th 2019.	26/03/2019 18:00 CEST (Brussels time) is equivalent to 19:00 EEST (Greek time). I would nevertheless strongly advise that you submit your bid well in advance of this time!!
4	26/03/2019 13:17	27/03/2019 09:21	Regarding the request "A detailed description of the resources (hardware & software) to be made available for this contract, subject to the contractual clause on subcontracting;" we have the following question	In order to provide you access to all the details (for audit purposes & additional queries), the offer should include also the cost for: - Licenses: database, business intelligence tool; - Dedicated Cloud server hosting (1 year provisioning) ?	27/03/2019 If required, the cloud server can be provided by ENISA, as for the costs of databases and business intelligence tools, they should be factored into the total cost of the bid.
5	27/03/2019 12:45	28/03/2019 08:35	Technical specifications	1. After the official final report/deliverable is produced do you need access to the detailed data for audit / other queries purposes? 2. If you need the detailed data, should we send it as a database export or we should keep the server active for further queries? 3. How much time the server with the data should be opened? 6 months is it enough?	28/03/2019 ENISA will provide a cloud server that will host the data, hence there is no need for keeping another server elsewhere. The handover could also contain the database export together with related documentation. Any other details will be discussed / clarified at the kick-off meeting with the successful contractor.

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6	29/03/2019 10:02	29/03/2019 11:10	Technical specifications	1. ENISA has already software licences for database and BI tool that we can reuse in this project? 2. Do you have a preferred vendor for software licences? Is it ok to choose for this project: - Database:Oracle Database Standard Edition One and - BI Tool: Oracle Business Intelligence Standard Edition One? 3. Do you have something against using free/open source software for database / BI Tool?	29/03/2019 1. ENISA doesn't have any dedicated software licenses for Databases and BI tool. 2. In the tender specifications there are mentioned several options. We would prefer to stick to those options. 3. Open Source would be the preferred scenario.
7	02/04/2019 13:21	02/04/2019 14:29	Contract	Please specify if the draft of the contract has to be filled in and signed along with the rest of the documents	02/04/2019 No, the draft contract is just for your information in order to check the terms and conditions which will be applied in the event that your offer is successful. By sending your offer, you are tacitly agreeing to the terms and conditions, so it is always a good idea to have the contract checked by your legal office in case there are some terms which you cannot agree to be bound by.

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8	04/04/2019 13:11	04/04/2019 14:11	Experts	Does the working group require participation from experts outside the contractor, or can they be internal experts with expertise in vulnerability research and disclosure?	04/04/2019 The expert group requires both internal and external stakeholders involved in the topic.
9	04/04/2019 13:12	04/04/2019 14:12	Thematic expert groups	Does the experience in the creation of thematic expert groups refer to groups related to vulnerability research or in general?	04/04/2019 The experience in creation of thematic expert groups relevant to the area of 'information security'.
10	04/04/2019 12:05	04/04/2019 14:13	Collection of sources	Would it be acceptable if we collect vulnerabilities from non-official sources such as darkweb forums?	04/04/2019 Darkweb vulnerabilities are not in the scope of the study.
11	04/04/2019 15:22	04/04/2019 15:58	External experts	Should the external experts included in the working group be budgeted within the contractor's fee?	04/04/2019 ENISA expects a virtual expert group to be created with volunteers willing to contribute to the project. ENISA does not foresee any remunerations for the expert group members

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