

## Call for tenders' details

Title: Service contract for technical support for an EU platform on coexistence between people and large carnivores.

Start date: 10/07/2014

Time limit for receipt of tenders: 04/09/2014

Contracting authority: European Commission, DG ENV+CLIMA

Status: Closed

## Call for tenders question list

#	Submission date	Publication date	Question subject	Question	Answer
1	21/07/2014 17:16	24/07/2014 12:10	Criteria related to tenderers	<ul style="list-style-type: none"><li>• In the “Criteria related to tenderers” section it says that “The tenderer must prove experience of working in the languages of the Member States where human-large carnivore conflicts have the most serious socio-economic impacts, with at least 1 project delivered in the last three years showing the necessary language coverage.” Which member states should be included? Must tenderer have worked in the language of the member state or would projects delivered in this member state (in another language) and members of staff with the appropriate language skills suffice?</li></ul>	<b>24/07/2014</b> The bidder is expected to have the experience to know which language skills will be required to be able to process documentation from member states where the human-large carnivore conflicts have the most serious socio-economic impact. Therefore these member states are not named. If the deliverable of a previous project was in another language than that/those of the concerned member state(s), the bidder needs to demonstrate that working knowledge of the language of the member states was necessary to produce the results and that the team had the appropriate skills.

## Call for tenders questions summary

#	Submission date	Publication date	Question subject	Question	Answer
2	21/07/2014 17:27	24/07/2014 13:53	Task B	What is meant by a library on page 12. Is a fully searchable database needed or would links to documents, ordered by theme be sufficient? Thanks in advance.	<b>24/07/2014</b> The library is not a fully searchable database, links will be sufficient. On page 23 it is stated that "the website cannot contain dynamic pages based on application programming and/or database contents".
3	23/07/2014 12:09	24/07/2014 13:54	Task A - production of flyer	On page 12 it is stated that the flyer shall be produced in all official EU languages by the contractor. Does this include translation into all languages or only layout and design?	<b>24/07/2014</b> Translation into all official EU languages (except Maltase and Irish) will be done by the contractor.
4	23/07/2014 17:50	24/07/2014 13:54	Task C - Meetings	For how many days the workshop should be budgeted in terms of accommodation of the project manager? Will the travel costs of the facilitator be provided by the Commission?	<b>24/07/2014</b> The duration of the workshops to be decided by the platform is not known at this stage but they will most likely last 1-2 days. Hence accommodation should be planned for the contractor's team to be at the venue in advance of the meeting and up to the end of the meeting. The travel costs of any faciliator offered by the contractor to assist with the meetings will be borne by the budget of the contract.

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5	21/07/2014 17:17	24/07/2014 13:55	Website	The tender requires additions of content to the website. Would significant structural changes to the website also be required?	<b>24/07/2014</b> The technical specifications only states that "If any changes to the structure of the website are proposed by the contractor during the course of the work, they should be agreed by the Commission".
6	21/07/2014 17:17	24/07/2014 15:35	Page 23	On page 23, mobile and other new technologies are referred to. Does the website need to be accessed via mobile devices i.e. is a responsive design of the website required?	<b>24/07/2014</b> The section referred to contains standard requirements for websites. Under Task B (pp.12-13) the requirement of a responsive design was not specified.
7	21/08/2014 12:46	21/08/2014 15:32	Annual meeting and Workshops	When is the annual meeting expected to take place? Is there any indication of the size and timing of the workshops and the annual meeting currently available or will this be decided by the Platform?	<b>21/08/2014</b> The annual meeting is planned approximately 1 year from the date of the launch. All other details including the workshops are yet to be decided by the Platform.

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