Profile 1 – Administrative Assistant

Main tasks may include

- Provide general administrative and secretarial assistance and support the Unit's processes and work flows;
- Receive and process incoming calls, mail and documentation;
- Respond to queries and requests for information with a high level of service attitude, tact, discretion and confidentiality.
- Draft and finalise correspondence and other documents, minute taking during meetings;
- Organise and coordinate appointments, business trips and meetings including the logistic preparations, documentation and follow-up;
- Assist in the preparation and follow up of financial documents, such as orders and reimbursements;
- Assist in the preparation of statistics and reports;
- Manage electronic and paper documents (contact lists, mailing, photocopying, scanning, filing and archiving);
- Perform any other task assigned by the supervisor.

Formal Requirements Professional Experience and Skills

Post-secondary education and relevant professional experience.

- Proven experience as an administrative assistant/secretary, preferable in a multicultural working environment;
- Excellent skills in preparing correspondence and other documentation;
- Good numerical skills;
- Good experience using spreadsheets, tables of figures and basic financial planning skills;
- Thorough knowledge of Microsoft Office (Word, Excel, Power Point and Outlook);
- Excellent command of English; spoken and written.

Personal Characteristics

- High level of responsibility and ability to take initiative;
- High level of service orientation;
- Ability to work under pressure and experience in organising work and prioritising accordingly;
- Ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- Excellent ability to work in a team;
- High level of discretion and ability to handle confidential information.

Profile 2 - Financial Assistant

Main tasks may include

- Support ECDC's units in finance matters, or provide assistance in general Finance, accounting or payroll;
- Assist with the preparation and follow up of financial documents, such as orders, payments, reimbursements etc.;
- Support invoice checking and payments follow-up;
- Support financial processes and workflows;
- Encode financial information in ICT systems;
- Perform reconciliations of budgetary reports and statements;
- Provide general administrative and clerical support, including filing, drafting, formatting of financial documents;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level, or other relevant post-secondary education and relevant professional experience.

Professional Experience and Skills

- Proven experience in a financial/ accounting/ contracting environment;
- Experience and knowledge linked to the relevant aforementioned tasks;
- Good exposure and understanding of administrative and financial processes and systems;
- Good and thorough with figures;
- Thorough knowledge of Microsoft Office, in particular Microsoft Excel;
- Excellent command of English; spoken and written.

Personal Characteristics

- High level of responsibility and ability to take initiative;
- High level of service orientation;
- Ability to work under pressure and experience in organising work and prioritising accordingly;
- Ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- Accuracy and thoroughness in the performance of assigned tasks;
- Excellent ability to work in a team;
- High level of discretion and ability to handle confidential information.

Profile 3 – Procurement Assistant

Main tasks may include

- Support ECDC's units in procurement matters;
- Assist the Procurement Section with running calls for tender;
- Ensure secretarial support for opening committees;
- Provide support to the evaluation committees (checking tenderers' financial capacity, financial proposals etc.;
- File and archive procurement relate documents;
- Monitor tenders received;
- Be the central point for receiving contracts, including registration and archiving;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level, or other relevant post-secondary education and relevant professional experience.

Professional Experience and Skills

- Proven experience in a financial/ administrative/ contracting environment;
- Experience and knowledge linked to the relevant aforementioned tasks;
- Good exposure and understanding of administrative processes and systems, ideally in the area of procurement;
- Thorough knowledge of Microsoft Office, in particular Microsoft Excel;
- Excellent command of English; spoken and written.

Personal Characteristics

- High level of responsibility;
- High level of service orientation;
- Ability to work under pressure and experience in organising work and prioritising accordingly;
- Ability to communicate efficiently at all levels internally and externally, in an appropriate and professional manner;
- Accuracy and thoroughness in the performance of assigned tasks;
- Excellent ability to work in a team;
- High level of discretion and ability to handle confidential information.

Profile 4 – Human Resources Assistant

(Personnel Administration/ Recruitment/ Learning & Development)

Main tasks may include

- Support either personnel administration and recruitment or learning & development;
- Communicate with staff on HR issues in the area of competence, including drafting information notes, instructions and web content;
- Give service internally to staff, as well as externally towards candidates and others. Provide general support by receiving incoming calls, mail and documentation;
- Draft and provide data and input for reports and statistics in HR matters;
- Electronic and paper document management (mailing, typing, photocopying and scanning);
- Update information in HR information systems;
- Manage confidential personal data and files;
- Support all HR processes and workflows;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level, or other relevant post-secondary education, preferably in the area of Human Resources, and relevant professional experience.

Professional Experience and Skills

- Proven administrative experience, preferably in the area of Human Resources and in a multicultural environment;
- Experience and knowledge linked to the relevant aforementioned tasks;
- Good and thorough with files and documents;
- Thorough knowledge of Microsoft Office (Word, Excel, Power Point and Outlook);
- Excellent command of English; spoken and written.

Personal Characteristics

- Very high sense of discretion and ability to handle confidential information;
- High level of responsibility with good attention to detail;
- Strong interpersonal skills and the ability to communicate with people at all levels within the organisation as well as external partners;
- High level of service orientation;
- High capacity to work under pressure and within tight deadlines;
- Excellent planning and organisational skills;
- Excellent ability to work in a team.

Profile 5 - Events Assistant

Main tasks may include

- Support ECDC in the preparation and follow-up of meetings and preparation of staff business travel;
- Assist with the process for travel arrangements, reimbursements and travel claims;
- Support invoice verification;
- Communicate with staff on issues regarding business travel and meetings;
- Registration of travel and financial information in to the ECDC monitoring systems;
- Assist in ensuring efficient day-to-day operation of the Missions & Meetings Office;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level, or other relevant post-secondary education and relevant professional experience.

Professional Experience and Skills

- Proven experience in a financial/ accounting/ travel organisation/ administrative environment;
- Experience and knowledge linked to the relevant aforementioned tasks;
- Good exposure and understanding of administrative and financial processes and systems;
- Ability to analyse data and tables;
- Good and thorough with figures;
- Thorough knowledge of Microsoft Office, in particular Microsoft Excel;
- Excellent command of English; spoken and written.

Personal Characteristics

- Ability to work under pressure and experience in organising work and prioritising accordingly;
- Ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- Accuracy and thoroughness in the performance of assigned tasks with good attention to details;
- High level of responsibility and ability to take initiative;
- High level of service orientation;
- Excellent ability to work in a team.

Profile 6 - Web Editor

Main tasks may include

- Contribute to daily content management and editorial tasks of the ECDC portal and social media channels;
- Write and edit short articles, features and new items for the web and social media;
- Provide guidance to authors in preparation of web content;
- Monitor the coherence of the structure, the methods of navigation and the content of the websites;
- Ensure that information on the ECDC website is updated regularly;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level, or other relevant post-secondary education and relevant professional experience.

Professional Experience and Skills

- Experience in web content editing;
- Experience and knowledge linked to the relevant aforementioned tasks;
- Experience in writing and editing for the Web;
- Good understanding of content management systems;
- Thorough knowledge of Microsoft Office (Word, Excel, Power Point and Outlook);
- Excellent command of English; spoken and written.

Advantageous

- Experience in professional use of social media;
- Knowledge and experience in HTML and CSS;
- Experience with Microsoft Office SharePoint;
- Understanding of the technical aspects of web publishing, including experience of the use of web publishing software, Adobe Photoshop and Adobe Acrobat software.

Personal Characteristics

- Ability to work under pressure and experience in organising work and prioritising accordingly;
- Very good organisational skills and the capacity to coordinate processes
- Ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- High level of service orientation;

• Excellent ability to work in a team.

Profile 7 – Graphic Designer

Main tasks may include

- Support ECDC in the layout and editing of printed and online material;
- Picture editing, graphs and map layouting;
- Assure that the document/production layout is in line with ECDC's visual identity;
- Serve as internal and external focal point in regards to the production of scientific publications, brochures, leaflets etc.;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level, or other relevant post-secondary education and relevant professional experience.

Professional Experience and Skills

- Proven experience in graphic design/layout;
- Excellent knowledge of Adobe InDesign, Photoshop and Illustrator;
- Understanding of work flows and the production cycle of print and webbased publications;
- Thorough knowledge of Microsoft Office (Word, Excel, Power Point and Outlook).

Personal Characteristics

- High capacity to work under pressure and within tight deadlines;
- High level of service orientation;
- Excellent planning and organisational skills;
- Ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- High level of service orientation;
- Excellent ability to work in a team.

Profile 8 – Editor/Information Assistant

Main tasks may include

- Support processing, proofreading or editing of submitted articles;
- Liaise and follow up with contributors (authors and peer-reviewers) to facilitate a fast turnaround of high-quality articles;
- Write short articles and news items on timely topics;
- Monitor the media for outbreaks and public-health-related stories;
- Contribute to the promotional activities of the publication;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level, or other relevant post-secondary education and relevant professional experience.

Professional Experience and Skills

- Excellent command of English (spoken and written) at the level of a native speaker;
- Experience in editing and writing texts in English, preferably in the area of scientific texts;
- Thorough knowledge of Microsoft Office (Word, Excel, Power Point and Outlook).
- High level of service orientation;
- High capacity to work under pressure and within tight deadlines;
- Excellent ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- Excellent planning and organisational skills;
- High level of service orientation;
- Excellent ability to work in a team.

Personal Characteristics

Profile 9 – Communication Officer

Main tasks may include

- Support ECDC by contributing to the ECDC media work and/or to internal communication activities;
- Support ECDC staff in drafting responses to media enquiries;
- Provide support in the communication of scientific outputs to the media and to the general public in a way and format that makes the information easily accessible to these target groups;
- Support the internal communication team by writing and editing texts for internal communication;
- Organise internal meetings and events in the area of communication and/or support information stands;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level, preferably in the area of communication, and relevant professional experience.

Professional Experience and Skills

- Excellent knowledge of how the media works and hands-on experience of conducting media relations;
- Excellent experience of communicating with the general public or
- Excellent knowledge and experience of internal communication;
- Ability to synthesize and analyse complex information and convert this into a format that is comprehensible for non-technical audiences;
- Excellent command of English; spoken and written;
- Thorough knowledge of Microsoft Office (Word, Excel, Power Point and Outlook).

Personal Characteristics

- Excellent ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- High capacity to work under pressure and within tight deadlines;
- · Excellent planning and organisational skills;
- Excellent ability to work in a team.

Profile 10 – IT Helpdesk Assistant

Main tasks may include

- Provide front office services in relation to computer systems and helpdesk support;
- Register, analyse and solve reported incidences;
- Support users and their work stations, telephones, PDAs and other IT equipment;
- Install, connect and move PC equipment;
- Manage user accounts;
- Receive and respond to incoming calls for support by users;
- Perform any other task assigned by the supervisor.

Formal Requirements Professional Experience and Skills

Secondary education and relevant professional experience.

- Experience and knowledge linked to the relevant aforementioned tasks;
- Excellent knowledge of MS Desktop O/S, specifically Windows and Microsoft Office products;
- Good knowledge of hardware environment (PC, printer, peripherals etc.);
- Good trouble shootings skills and experience in a first-line support function;
- Willingness to work flexible hours between the core hours of ECDC and out of office hours in exceptional cases;
- Good knowledge of Microsoft Office (Word, Excel and Outlook);
- Good command of English; spoken and written.

Personal Characteristics

- High level of service orientation and sense of customer service;
- High level of responsibility and ability to take initiative;

- Ability to work under pressure and handle responsibility;
- Flexibility to take up quickly changing tasks;
- Excellent ability to work in a team;

Profile 11 – Legal Officer

Main tasks may include

- Support the Head of Legal Services in any legal question;
- Provide legal advice to staff of ECDC in relation to practical questions arising in the context of the day-to-day work of the Centre;
- Assist in drafting and reviewing legal documents, which may include briefing notes, legal opinions, Implementing Rules, Director's Decisions in relation to a variety of aspects of EU administrative and sector specific law;
- Provide advice in relation to the procurement activities of ECDC by way
 of updating/revising draft contracts, procurement documents and
 interpretation of the EU and ECDC Financial Regulations;
- Perform any other task assigned by the supervisor.

Formal Requirements Professional Experience and Skills

Legal education at university level and relevant professional experience.

- Experience and knowledge linked to the relevant aforementioned tasks;
- Ability to draft clear and concise documents;
- Good and thorough with figures;
- Thorough knowledge of Microsoft Office, in particular Microsoft Excel;
- Excellent command of English; spoken and written.

Personal Characteristics

- High level of responsibility and ability to take initiative;
- Ability to work under pressure and experience in organising work and prioritising accordingly;
- High level of service orientation;
- Ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- Strong sense of accuracy and thoroughness in the performance of assigned tasks;
- Excellent ability to work in a team;
- High level of discretion and ability to handle confidential information.

Profile 12 – Administrative/ Project Officer

Main tasks may include

- Provide independent and high level administrative and organisational support to the planning, implementation, coordination and follow up of the activities in different projects, both internal and external;
- Provide administrative support and briefings to senior management;
- Organise and monitor projects and activities and follow up on deadlines, implementation and reporting;
- Organise and coordinate internal and external meetings, preparing agendas, transcribing minutes, reception of visitors;
- Manage documentation for briefings and publications;
- Respond to queries and requests for information and documentation with a high level of service attitude, tact, discretion and confidentiality;
- Provide support for specific scientific and technical projects and tasks;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level or relevant post-secondary education and relevant professional experience.

Professional **Experience and Skills**

- Proven professional experience as an administrative and/or project officer, preferably in a multicultural working environment;
- Excellent skills in managing documentation, preparing correspondence and other documentation;
- Thorough knowledge of Microsoft Office (Word, Excel, Power Point and Outlook);
- Excellent command of English; spoken and written.

Personal Characteristics

- High level of responsibility and ability to take initiative;
- High level of service orientation;
- Ability to work under pressure and experience in organising work and prioritising accordingly;
- Ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- Excellent ability to work in a team;
- High level of discretion and ability to handle confidential information.

Profile 13 - Manager

Main tasks may include

- Interim management of a section or group, e.g. in one of the following fields: Human resources, finance, procurement, legal, corporate services, ICT, communications.
- Coordinate and assure business continuity in the section and follow up on business processes and workflows;
- Line manage staff and lead the section/team meetings;
- Plan and monitor budgets;
- Follow up on the implementation of the work plan;
- Perform other tasks requested by the Head of Unit in the relevant work

Formal Requirements

- University degree in the relevant field;
- Relevant professional experience in the field of at least 7 years.

Professional **Experience and Skills**

- Very good knowledge of management principles in the relevant field;
- Very good experience in managing a large team (more than 5 staff members);
- Good experience in budget monitoring;
- Very good experience in communicating internally/externally at all levels;
- Thorough knowledge of Microsoft Office (Word, Excel, Power Point and Outlook);
- Excellent command of English; spoken and written.

Personal Characteristics

- Ability to deal with confidential matters professionally;
- Very good organisational skills and ability to prioritise;
- Ability to work under pressure and with tight deadlines;
- High level of responsibility and ability to take initiative;
- Ability to guide others and lead a team;
- Ability to effectively interact with all levels of staff;
- High level of service oriented attitude;
- Excellent ability to work in a team.

Profile 1– Junior Scientific Expert

Main tasks may include

- Assist with the further development and implementation of surveillance systems in Europe;
- Assist with the detection and assessment of emerging threats in the FII:
- Assist ECDC Experts in providing support to member states in responding to communicable disease threats;
- Contribute to the further development of external quality assurance systems and of other microbiological projects;
- Support the different units of ECDC in the establishment of closer links between ECDC and national/international bodies, other relevant networks, partners and stakeholders;
- Assist in the monitoring and administration of ECDC-funded projects;
- Assist in designing, preparing and delivering training for Member States experts;
- Assist Member States in strengthening their capacity in communicable disease surveillance, prevention and control;
- Contribute to the developing of communication output;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level, preferably in an area related to the activities of ECDC such as medicine, public health, and relevant professional experience.

Professional Experience and Skills

- Relevant professional experience in the area requested;
- Good sense of accuracy and attention to detail;
- Thorough knowledge of Microsoft Office (Word, Excel, Power Point and Outlook);
- Excellent command of English; spoken and written.

Personal Characteristics

- Ability to work under pressure and experience in organising work and prioritising accordingly;
- High level of responsibility and ability to take initiative;
- Ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- Excellent ability to work in a team

Profile 2– Scientific Expert

Main tasks may include

- Contribute to the further development and implementation of surveillance systems in Europe;
- Contribute to the detection and assessment of emerging threats in the EU;
- Provide support to member states in responding to communicable disease threats;
- Contribute to the further development of external quality assurance systems and of other microbiological projects;
- Contribute, in the areas covered by its mandate, to the establishment of closer links between ECDC and national/international bodies, other relevant networks, partners and stakeholders;
- Assist in the monitoring and administration of ECDC-funded projects;

- Assist in designing, preparing and delivering training for Member States experts;
- Assist Member States in strengthening their capacity in communicable disease surveillance, prevention and control;
- Contribute to the developing of communication output;
- Perform any other task assigned by the supervisor.

Formal Requirements

Education at university level, preferably in an area related to the activities of ECDC such as medicine, public health, and relevant professional experience.

Professional Experience and Skills

- Proven professional experience and knowledge linked to any of the aforementioned duties as requested;
- Strong sense of accuracy and attention to detail;
- Thorough knowledge of Microsoft Office (Word, Excel, Power Point and Outlook);
- Excellent command of English; spoken, written and presentation skills.

Personal Characteristics

- Ability to work under pressure and experience in organising work and prioritising accordingly;
- High level of responsibility and ability to take initiative;
- Ability to communicate efficiently at all levels internally and externally, in an appropriate manner;
- Excellent ability to work in a team