EEAS-655-DIVSI1-SUP-FWC
QUESTIONS AND ANWERS
N°01

	QUESTION	ANSWER
1	Does a ballistic certificate serve as a "supporting document" for authorization to deliver the supplies being subject to this contract? Does it have to be a letter of authorization from the Government Office?	**Point 5.3.1 a**. tender specifications. The supporting document should be issued by the relevant authorities in the country of establishment of the economic operator. Examples of supporting documents could be: a letter of authorization from the relevant authorities, an extract from a trade register indicating the delivery of the supplies subject to this procedure, a valid ballistic certificate etc.
2	Does an annual customer satisfaction survey, which is signed and stamped by each of our customers, serve as "client's reference letter"?	**Point 5.3.3 a**. tender specifications. The client's reference should evidence the technical and professional capacity. A signed satisfaction survey should indicate the name of the respective client. It should indicate the date of performance of the contract and the subject of the contract. It should specify whether the services/supply have been carried out in a professional manner in compliance with the contractual terms.
3	Could you please provide further technical information about the vehicles required through the lots off the mentioned tendering process.	**Point 3.** Tender specifications: This tender procedure will be taking place in two stages. **1. The selection stage**, candidates complying with the access to procurement, exclusion and

		selection criteria will be selected. **2. The tender stage**, for selected candidates to be invited to submit a tender. The technical specifications will only be provided to selected candidates at the second stage.

Electronically signed on 07/01/2019 17:44 (UTC+01) in accordance with article 4.2 (Validity of electronic documents) of Commission Decision 2004/563